



# COMFORT PLAN

**Monthly Debit starts at \$16.58/month**  
**Additional Systems are \$12.00/month/each**

## TERMS

- Agreement automatically renews annually on original date
- Customer will be notified if there is any increase in pricing prior to renewal
- Customer must cancel in writing minimum 30-days prior to automatic renewal
- In the event that the customer cancels, remainder of balance is due immediately—no refunds.

## Benefits

- **NO diagnostic charge**
- **YOU are our #1 Concern—Priority Customer status**
- **Your Equipment Will Last Longer**
  - Lower Energy Bills
  - Improved reliability
  - Extended Equipment Life
  - Fewer Repairs
  - Improved Capacity
  - Improved Safety

## Extended Benefits

- Agreement is transferrable with Deed.
- Professionally trained technicians.

# 11-POINT GENERAL/VISUAL INSPECTION

1. CONFIRM THAT CONDENSER and EVAPORATOR COILS ARE CLEAN
  - a. No obstructions
  - b. Not impacted with dirt and debris
2. CONFIRM THAT RETURN AIR FILTERS ARE CLEAN
  - a. Replace filter with customer supplied filter at no charge
  - b. Confirm Return air plenum is clean
  - c. Confirm that supply air duct doesn't need to be cleaned
3. INSPECT FOR AIR, REFRIGERANT, FUEL LEAKS AROUND INDOOR UNIT AND DUCTWORK
4. OBSERVE THERMOSTAT OPERATION
  - a. Heat / cool / fan-(auto/on)
5. CHECK THERMOSTAT TEMPERATURE AND HUMIDITY CALIBRATION
6. ELECTRICAL INSPECTION
  - a. No burnt / broken components
  - b. Burnt or loose wiring
  - c. Verify that unit is properly grounded
7. CONFIRM NO VISUAL EVIDENCE OF REFRIGERANT OIL / LEAKS
8. CONFIRM THAT THERE IS NO EVIDENCE OF CONDENSATE DRAIN OVERFLOWS / LEAKS
  - a. Confirm PROPER DRAIN TRAP is installed
  - b. Treat drain line with 3-Caps of bleach
  - c. Treat drain pan with pan tabs
9. BELT CONDITION / PROPER TENSION, PULLEYS, BEARING INTEGRITY
10. FLUE PIPE PROPERLY INSTALLED—NO LEAKS, RUST, OR BLOCKAGES
11. NO FLAMMABLE MATERIALS NEAR COMBUSTION SOURCE
  - a. Write up full report with recommendations for client