

# MEMBERSHIP GUIDELINES Indoor Wellness Club

### LIMITED LIFETIME REPAIR

Our workmanship quality pledge for Indoor Wellness Club members. IWC Members will not pay for repair labor on any identical future repair for the life of the Indoor Wellness Club policy.

## LIFETIME NO OVERTIME

IWC Members will not pay overtime rates on after hour emergency call outs.

### \$500 WELLNESS BUCKS

IWC Members get \$500 in WELLNESS BUCKS to spend on qualifying system enhancement accessories or unit upgrades. Refer to the list of qualifying accessories for system enhancements that qualify for this offer.

## **BONUS WELLNESS BUCKS**

- \$500 WELLNESS BUCKS—Upgrade your A/C system
- \$100 WELLNESS BUCKS—
- · First time order of filters from our website and sign up for auto reorder
- Referrals who upgrade their A/C systems with our team
- \$50 WELLNESS BUCKS—Each Referral from you that signs up for IWC Plan
- \$25 WELLNESS BUCKS—Every year on IWC Renewal

## V.I.P. SERVICE

If the customer NEEDS to be prioritized above non IWC Customers, we will put them to the front of the service dispatch line with other VIP's...we will always ask whether there is an emergency to avoid unnecessary placement

#### **DISCOUNT—20%**

IWC Members receive a 20% discount on all services we provide.

# 3 Precision-Tune-Ups (PTU) during 1st year

All new IWC Members receive 3 tune ups during the first year, all applicable benefits are available immediately upon purchase

# **FREE Indoor Coil Cleaning**

When a customer invests in a 10-year Indoor Wellness Club plan, our technician will clean evaporator coil at no additional cost DURING THE VISIT in which the customer signs up and pays for the plan.





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# Indoor Wellness Club — Terms & Conditions

- · Coverage available immediately upon club sign-up and payment receipt.
- · These plans are not negotiable.
- · After 3 failed attempts to schedule IWC Visit, that visit will be forfeited.
- · If coverage lapses for non-payment, or policy cancels, all benefits and warranties are forfeited.
- · Renewal after a lapse of coverage constitutes a NEW IWC Agreement.
- · Payment options
- · Monthly debits / CC payments
- · Payment in full—Cash, Check, Credit Card, or 6-Month no interest payments
- · All Credit Card payments incur a processing fee.
- · First Year INITIAL Visits will be conducted as follows:
- · First scheduled visit from time IWC Membership is purchased
- · Service Event at which IWC Membership is purchased
- · Initial Start-Up of new system installation
- · Scheduled IWC visits will be scheduled as follows:
  - COOLING SEASON VISITS: MARCH-APRIL-MAY
  - HEATING SEASON VISITS: OCTOBER-NOVEMBER-DECEMBER
- Purchases using Existing Bonus Bucks will not earn new Bonus Bucks
- Customer agrees to pay the FULL AMOUNT of the Indoor Wellness Club purchase they select—whether they opt for monthly payments or pay in full when they sign up.
- Cancellation of club membership does not excuse the balance due—remaining balance due will be charged to customer credit card on file.
- · Cancellation requests must be received at our offices in writing a minimum of 30 days prior to renewal date.
- The Indoor Wellness Club Membership automatically renews on the date originally signed.
- Air Services Unlimited reserves the right to change Indoor Wellness Club pricing due to future market conditions and inflation—these changes will not affect current club memberships that have already been locked in for the current price and time period. Changes for renewals will be made known to members via mail and e-mail a minimum of 30 days prior to pricing changes going into effect.

